

Press release

To the editor

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Cybercom will develop the mobile app for Finnish authorities' communication with citizens

The Finnish Population Register Centre has selected Cybercom to develop and maintain the mobile apps for the Suomi.fi Messages service. The contract will run from 2017 to 2021. The project is part of the Ministry of Finance's National Architecture for Digital Services programme, which is being implemented by the Population Register Centre.

The digitalisation of Finnish public administration is taking another major step forwards. In line with government guidelines, the plan for the future is to send messages from authorities to citizens primarily to an electronic postbox instead of via paper mail. Paper mail will still be sent to citizens who are not able to use e-service channels.

The Suomi.fi online service provides public administration customers with access to public services, their own data and electronic messages sent by public administrative bodies to citizens – all of this in a simple form, in one place.



“Internet use has shifted heavily to mobile devices, and we have also very strongly applied the mobile first thinking in the planning of Suomi.fi services. All of our online services are responsive, and for digital messaging we are also creating downloadable mobile apps for iOS and Android devices. The apps allow us to implement many features that facilitate the user experience compared to just the browser version,” says Janne Viskari, Director, Digital Services, at Population Register Centre.

The first versions of the Suomi.fi Messages mobile app will be released this year on Android and iOS. A good user experience and a high level of availability are very important aspects of mobile services designed for citizens.

“The development of Suomi.fi's mobile apps represents a significant advancement in the range of public digital services offered to citizens. Suomi.fi's mobile messaging services will help citizens interact with authorities electronically. Indeed, we are confident that when the mobile app is developed, it will be used by millions of people in Finland. We are pleased that this project will further reinforce the collaboration between Cybercom and the Population Register Centre,” says Veli-Matti Nurminen, Managing Director, Cybercom Finland.

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About Cybercom

Cybercom is an innovative IT consulting firm that enables leading companies and organisations to benefit from the opportunities of the connected world. Our consultants and the solutions they create take us all the way from e-services in the Nordic public sector to mobility in the Caribbean islands, streaming media and autonomous cars in Europe, national e-IDs, secure card payments, as well as health apps for the care sector, connected cranes and elevators and intelligent industrial robots.

Cybercom was founded in 1995. Today, the company's areas of expertise span the entire ecosystem of communication services and IT security. We are a highly diverse company, with a large age range and 45 nationalities. We are creating the world of tomorrow in unison, we are creative, fearless and inquisitive – always ready to challenge the status quo. We turn our words into action and empower change. We are the #Makers of tomorrow. Cybercom has been a privately owned company since 2015. Its main shareholders are JCE Group AB and Tequity AB. Cybercom's domestic markets are the Nordic region and Poland, and in addition the company offers global delivery capacity for local and international business. www.cybercom.com